

Notification of the Committee on Labels
Re: Determination of Personal Computer and Computer Device
as Label-Controlled Products

At present, the personal computer becomes very important in the activities of daily life. Office of the Consumer Protection Board has received complaints related to such products from numerous consumers. For example, the canceling production of spare parts and computer assembly parts, or the absence of a repair service center. Therefore, in order to the consumer to acknowledge information for decision-making to purchase the products, and to protect consumer rights, it is appropriated to determine personal computer and computer device as label-controlled products.

By virtue of section 30 and 31 of the Consumer Protection Act, B.E. 2522 (1979), as amended by the Consumer Protection Act (No. 2), B.E. 2541 (1998), the Committee on Labels hereby issues the Notification as follows:

Clause 1. In this Notification

“Personal Computer” means an automated electronic device acts as a mechanical brain to solve simple and complex problems with mathematical methods that is a computer-type information technology equipment for general purposes. It is installed microprocessor and contained functional components that enable individual user to operate the application software, including notebook and portable computer.

“Computer Device” means a component of a personal computer that performs a specific function, which is not assembled together as equipment, such as Keyboard, Mouse, Monitor, Joystick, Central processing unit: CPU, Disk drive, Internal modem, LAN card, Module, Power supply and Cooling fan

Clause 2. Determination of Personal Computer and Computer Device as Label-Controlled Products.

Clause 3. The label of label-controlled products according to Clause 2 shall be specified the statement, figure, artificial mark, or image as appropriate, depending on the case. But such a statement must be true, does not cause misunderstandings about the essence of the product, and must be in Thai language or a foreign language accompanied by the Thai language in order to explain the meaning of the figure, artificial mark, or image that can be clearly visible and legible, In this regard, it must be in accordance with Clause 4 and Clause 5.

The first paragraph does not apply to the labels of label-controlled products manufactured for export and not for sale in Thailand.

Clause 4. The product label that is a personal computer must be specified as follows:

(1) The name of the category or type of product that can be understood what the product is.

(2) The name or trademark registered in Thailand of a manufacturer for sale in Thailand.

(3) The name or trademark registered in Thailand of an ordered entrepreneur or importer of products to the Kingdom for sale.

(4) The name of the manufacturing country.

(5) The location of a manufacturer for sale, or an ordered entrepreneur or importer of products to the Kingdom for sale.

(6) Displaying the size or dimension, or quantity, or volume, or weight of the product by case, for the unit of measure may be used the full name or abbreviation or symbols.

(7) Displaying the method of use in order that consumers are able to accurately understand the method of use as follows:

(I) Screen Size

(II) Central Processing Unit (CPU)

(III) Graphics Processing Unit (GPU)

(IV) Main Memory consists of Read-Only Memory (ROM) and Random Access Memory (RAM)

(V) Secondary Storage

(VI) Operating System (OS)

(8) How to use in order that consumers understand what it is used for.

(9) The usage or storage instructions for consumers to properly use the product.

(10) The day, month, and year of manufacture, "month" might be shown either in numbers or characters, and "year" should be specified as "B.E." or "A.D.", to be an information for consideration in decision-making to purchase or use products by consumers.

(11) This product is constantly developed which may affect the production or the canceling production of products and spare parts in the future, to be an information for consideration in decision-making to purchase or use products by consumers.

(12) Other statements are as follows:

(I) The warranty period for the quality of the product from the date of purchase such as 12 months or 1 year

(II) The spare parts reserve period for replacing parts from date or month of manufacture such as 12 months or 1 year and related details, unless for computer equipment

(III) The phone number of a service center for the convenience of the consumer service

(IV) In the case that the product does not have a service center in Thailand must be specified a statement as "This product does not have a service center in Thailand"

(13) The price, which unit is specified in Baht and may also be specified in other currencies.

The statement on the product label must be clearly visible and legible. The font size used must be related to the size of the label area, and the height of the characters size must not be less than 2 millimeters. In the exceptional case when the area of the label is less than 35 square centimeters, the height of the characters size must not be less than 1.5 millimeters."

Clause 5. The product label is a statement computer devices must be specified statement in Clause 4 unless the statement in Clause 4 (7).

The statement on the product label must be clearly visible and legible. The font size used must be related to the size of the label area, and the height of the characters size must not be less than 2 millimeters. In the exceptional case when the area of the label is less than 35 square centimeters, the height of the characters size must not be less than 1.5 millimeters."

Clause 6. In the case that the label of a label-controlled product cannot be displayed correctly as specified in Clause 3, Clause 4, and Clause 5, merged in the same position, for example, if it cannot be displayed completely on the product, it shall either be displayed as a statement, figure, artificial mark, or image on any part of the product, the container, or the product packaging, or be inserted or be included with the product, the container, or the product packaging, in documents, or manuals to be used in accompanying the product, the installed sign, or displayed on the product, the container, or the product packaging, but when including the display of the label everywhere, it can be clearly visible and legible.

Clause 7. This Notification shall come into force after one hundred and twenty days following the date of its publication in the Government Gazette onwards.

Given on (Date) of ... (Month)... B.E. ...

(Signed)

(Mr. Thasornatt Thanittipun)

Chairman of the Committee on Labels